

# CASE MANAGEMENT CERTIFICATION

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## Featuring Dr. Beverly Ford & Maria Smith

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## TOPICS INCLUDE:

- The Five Frames of Coaching
- Motivating the Unmotivated
- Managing Your Caseload
- Helping vs. Empowering
- Perceptions and Projections
- Using Emotional Intelligence
- Strategies for Problem Solving
- Case Notes Are For You
- Theories Behind Change
- The Language of Influence
- Building Connections
- Using the PEARLS System
- Turning Goals Into Actions
- The WIOA Connection
- + Much more!

## PRICING & INFO:

- \$400 per person for CM1 or CM2
- \$750 per person for CM1 & CM2 purchased together
- \$900 per person if CM1, CM2 & CM3 purchased together
- *NOTE: If you have already completed CM1 & CM2 contact us for CM3 pricing.*

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