

# CASE MANAGEMENT CERTIFICATION

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## Featuring Dr. Beverly Ford & Maria Smith

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## TOPICS INCLUDE:

- The Five Frames of Coaching
- Motivating the Unmotivated
- Managing Your Caseload
- Helping vs. Empowering
- Perceptions and Projections
- Using Emotional Intelligence
- Strategies for Problem Solving
- Case Notes Are For You
- Theories Behind Change
- The Language of Influence
- Building Connections
- Using the PEARLS System
- Turning Goals Into Actions
- The WIOA Connection
- + Much more!

## PRICING & INFO:

- \$350 per person for CM1 or CM2\*
- \$900 per person if all three purchased together
- *\*CM3 is only \$300 per person for those who have completed CM1 & CM2*
- More info at:
- [info@workforce180.com](mailto:info@workforce180.com)
- [www.workforce180.com/case](http://www.workforce180.com/case)

