

# CASE MANAGEMENT ONLINE LEARNING PORTAL

ALL NEW - 100% ONLINE AND SELF-PACED - INCLUDES CERTIFICATION & EXAMS

## FREQUENTLY ASKED QUESTIONS

### **FAQ: What is a portal?**

ANSWER: It's simply an "entrance" to an online learning opportunity. This password-protected learning portal is unlike any online course you've ever experienced. It's a one-of-a-kind format that features various forms of content--video, text, audio and more. That keeps this interesting and stimulating for the enrolled user.

### **FAQ: Do you offer group discounts?**

ANSWER: Absolutely! Our group discounts begin with groups of 5 or more. Email or call us and start saving today! Contact us at [info@workforce180.com](mailto:info@workforce180.com) or 917-549-3909.

### **FAQ: What if I want to set up an invoice with a PO or voucher number to pay for a course?**

ANSWER: That's simple! Whether you want us to invoice your company for one person or a large group have your PO or voucher number available and ready to go. We can make that happen quickly by completing a few simple steps. Contact us at [info@workforce180.com](mailto:info@workforce180.com) or 917-549-3909 and find out how.

### **FAQ: Can I pay by credit card?**

ANSWER: No problem. We can accommodate that!

### **FAQ: What if I took your live webcast version in the past?**

ANSWER: This is VERY different. Based on all the feedback from our popular live webcast version, we built the Case Management 1 & 2 Online Learning Portal to be even better. How? By adding new content, delivered in various formats, self paced, so it's on your schedule, self directed, so you can access what you want when you need it. PLUS, now there are **21 lessons**---all with exams. This time, you'll really earn that certificate!

### **FAQ: What will be covered in the Learning Portal?**

ANSWER: So much is covered! Beverly has made case management her passion. She has instructed and conducted workshops nationwide and even authored two books. Her topics range from What is Case Management, Motivating the Unmotivated, How To Position Participants As The Lead Partner, Managing Your Caseload, Writing Good Case Notes and much more!

### **FAQ: I already received my Case Management Certification 1 from you?**

ANSWER: Good for you! Now, use this portal for our new content or review material again so you become even more competent. We believe becoming certified should be an annual responsibility. Plus, we're adding new material all the time! Learning NEVER ENDS---That's why we keep adding topics to the Case Management Series.

### **FAQ: Is it just for "case managers"?**

ANSWER: Absolutely not. It's for any workforce professional. Especially those who engage with a client. That could be a Greeter, Resource Librarian, Job Developer, etc. Let's not be restricted to learning opportunities simply because of a title.

[www.workforce180.com/case](http://www.workforce180.com/case)