

CASE MANAGEMENT CERTIFICATION

ALL NEW - 100% WEB-BASED AND SELF-PACED - INCLUDES ALL EXAMS FOR CERTIFICATION



DR. FORD

Dr. Beverly Ford has been assisting workforce professionals with case management issues for more than 30 years. Her appreciation for the frontline work to be done, sets her apart, as she shares best practices, strategies and tactics for successful outcomes!

The Case Management Certification Program is designed for both new and seasoned workforce professionals who work with any and all people with barriers to success. Learn what WIOA really wants and how to help them move forward in life and become employable. This training discusses the challenges and opportunities workforce professionals face today with regard to communication skills, partnering, and providing a clear career pathway.

SYLLABUS

A fully customized syllabus, created from Dr. Ford's experiences, training classes and published books. Each section brings forth ideas and examples from actual in-field scenarios. A knowledge-check exam concludes each lesson, in each section.

SECTION 1 - THE FOUNDATION

Introduction
What is Case Management?
Helping vs. Empowering
The Process of Case Management
Knowledge Check Exam
Handouts

SECTION 2 - THE PROCESS

Introduction
Effective Assessment
Motivating the Unmotivated
Power of Partnership
Knowledge Check Exam
Handouts

SECTION 3 - THE CASE NOTES

Introduction
Managing Your Caseload
Case Notes For You
Following Up
Knowledge Check Exam
Handouts

The course is 100% online and self-paced.
Most participants take 4-5 hours to complete it!



Learn more: www.workforce180.com/case